

COMPLAINT FORM - WHISTLEBLOWING CHANNEL

*Mandatory complaint data				
Whistleblower's data	Name			
	Surname			
	NIF			
	Phone number			
	E-mail address			
	Relationship with the entity			
Complaint data	Type of complaint* (According to the four priority levels: I,II,III,IV, described in the Policy for the Whistleblowing Channel)			
	Matter*			
	What happened? *			
	Which persons are involved?			
	Where did it happen?			
	Approximate date of the reported events* (as accurate as possible)			
	Attachments			
	Is anyone in the organization aware of the facts?	Yes ☐ No ☐ Don't know ☐	Does it have an economic impact?	Yes ☐ No ☐ Don't know ☐
	Do the facts described affect customers and/or suppliers?	Yes ☐ No ☐ Don't know ☐		Approximate quantification of the impact (in euros):

Without prejudice to the cases when a complaint is made anonymously, provided data of the Complainant who initiated the procedure, as well as those collected throughout the investigation of the same, will be processed by Cellnex Telecom, SA having as the only purpose to avoid committing any act or conduct that could be contrary to the law, including Cellnex's corporate and good governance system, in accordance with the Cellnex Code of Ethics. The existence of a public interest would be the legal basis to process the personal data according to 3/2018 Organic Law, from December 5, about the guarantee of digital rights and Data Protection (LOPDGDD) and the General Data Protection Regulation (GDPR).

If the provided information allows identification, these personal data will not be transferred to any third parties with the exception of cases where it is mandatory by law or when it is necessary to protect the legal interests of Cellnex Telecom, SA or third parties. Notwithstanding the foregoing, we inform that personal data may be accessed (1) by those who performed the internal control and compliance functions, (2) by Cellnex Telecom, SA personnel with human resource management and control functions when disciplinary measures could be taken against a worker, (3) as well as by third parties acting on behalf of Cellnex Telecom, SA when it is essential for the provision of a specific service related to this reporting channel. Under the said scenario, Cellnex Telecom, S.A. will regularize the relationship with the data processor in accordance with the GDPR provisions.

Personal data, as well as employees and third-party data that have been provided through the complaints channel system, will be kept for the necessary period of time until the decision about accepting or not an investigation into the reported facts takes place. However, after three months of the data submission, the data will be suppressed from the Whistleblowing Channel, unless the conservation purpose is to keep evidence that could support the crime prevention model. The data may continue to be processed after this period during the investigation of the Complaint and the processing of the corresponding procedures by the body responsible for investigating the facts being subsequently duly blocked during the periods that derive from the legal actions prescription.

The data subject can exercise the rights of access, rectification, erasure, opposition, limitation or portability by contacting the Data Protection Officer through the email address personaldata@cellnextelecom.com. In any case, the right to file a claim with the Spanish Data Protection Agency (AEPD) can be exercised.